



Mitsubishi Electric Cooling & Heating USA Residential Claim Reimbursement Schedule

Claims must be submitted within 60 days of equipment repair.
Visit www.HVACCoverageVerification.com to verify coverage.

Claims must be submitted within 60 days of equipment repair and require a copy of the customer work order with customer signature. If claiming *Out of Warranty Parts*, your claim also requires a copy of the receipt for parts. Avoid claims delays by promptly submitting your claim requests and documents. Claims will not be processed until all required information is received.
Important Note: Only one part allowance is paid per claim.

Schedule

Multiple repair codes: Pays single highest repair cost at 100%, second repair at 75%, and any additional repairs at 50%.
Companion repairs (part of the same failure): Pays one labor charge and one part allowance per claim.
Only one part allowance is paid per claim.
Refer to *Claim Repair Codes sheet* for further details on repair codes.

		Reimbursement
		Trip/Service Call
		\$65.00
		Part Allowance
		\$35.00
Repair Code	Type of Labor Repair	Labor Repair Rate
A	Replacement of electrical or mechanical components such as all circuit boards, all relays, thermocouple, thermostat, fan limit switch, door switch, control transformer.	\$85.00
B	Replacement of electrical or mechanical components such as blower motor, blower wheel, condenser fan blade or motor, condenser fan blade & motor, heat strips, gas valve.	\$148.75
C	Replacement of electrical or mechanical components such as shaft and bearings.	\$191.25
D	Minor repairs to sealed system such as TXV, factory joint leaks, refrigeration pressure switch, service valve. (Repair code includes leak search, refrigerant recovery time, refrigerant replacement, and dryer.)	\$297.50
E	Major repairs to sealed system such as compressor, reversing valve, condenser/evaporator coil replacement, accumulator or muffler. (Repair code includes leak search, refrigerant recovery time, refrigerant replacement, and dryer.)	\$467.50

Coverage Type

Parts & Labor Plus: Coverage includes a service call, cost of the part, part allowance (one per claim & part must be out of warranty), and applicable repair code reimbursement.

Examples

The coverage sold is Parts & Labor Plus and the part is out of warranty. You completed a repair coded as "C" and replaced \$300 in parts.

Trip/Service Call	\$65.00
Part Allowance	\$35.00
Labor Repair Rate	\$191.25
Part Cost	\$300.00
Total	\$591.25

The coverage sold is Parts & Labor Plus and the part is in warranty. You completed a repair coded as "B".

Trip/Service Call	\$65.00
Part Allowance	N/A
Labor Repair Rate	\$148.75
Part Cost	N/A
Total	\$213.75

The coverage sold is Parts & Labor Plus and the part is out of warranty. You completed repairs coded as "A" and "B" and replaced \$250 in parts.

Trip/Service Call	\$65.00
Part Allowance	\$35.00
1 st Labor Repair Rate	\$148.75
2 nd Labor Repair Rate	\$63.75
Part Cost	\$250.00
Total	\$562.50